

Veritas CommandCentral™ Enterprise Reporter

Overview

Veritas CommandCentral Enterprise Reporter 5.0 provides a global view of storage assets; business insight into inventory and utilization; and customized, on-demand business-level reporting. It maps the rich depth of storage infrastructure information available from Veritas CommandCentral Storage across multiple data centers, for a global perspective of your business. Providing visibility into costs and capacity along organizational boundaries, Enterprise Reporter promotes accountability by surfacing alarming global trends, drilling down to identify waste, and creating actionable reports. Easy-to-use drag-and-drop charting, personalized dashboards for multiple users, and scheduled and automated report distribution enable storage service management by aligning IT with business objectives.

Product highlights

- **Global view of storage**—Gain visibility into storage resources across multiple data centers and customizable geographical, physical, and organizational boundaries.
- **Business insight**—Report on global resources across the enterprise based on customizable business views in one centralized console, implement service levels, and charge back for storage services rendered to the business.
- **Answers on demand**—Create personalized reports that can be saved to a central dashboard with an easy-to-use drag-and-drop reporting tool.

Global view of storage

Based on the detailed storage information gathered by CommandCentral Storage, Enterprise Reporter provides centralized reporting for your entire global storage infrastructure (see Figure 1), unifying information from multiple data centers and flexibly categorizing it along the lines of the business. It helps in identifying storage trends across multiple data centers and enables IT organizations to gain an understanding of storage utilization and capacity growth for storage arrays, storage tiers, and more.

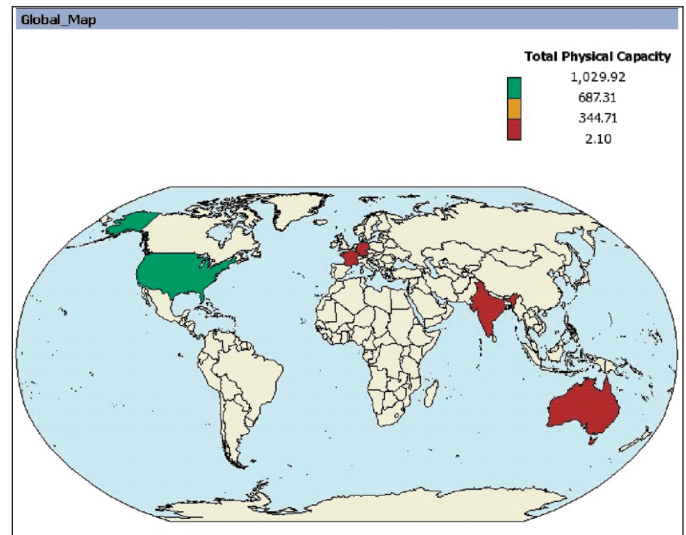


Figure 1. Enterprise Reporter collects data from a global perspective, rolls it into one centralized console, and allows the user to drill down into the details.

In addition to a global view, Enterprise Reporter can provide a customizable, detailed view by geography, business unit, application, and more. It can help compare trends across continents, find the application consuming the most storage in a particular data center, or locate the business unit consuming more than its fair share of

storage. In addition, Enterprise Reporter enables you to identify storage trends (such as an alarming global growth rate of tier 1 storage) and take the necessary actions with CommandCentral Storage to help ensure the appropriate storage service is being delivered to the business (see Figure 2).

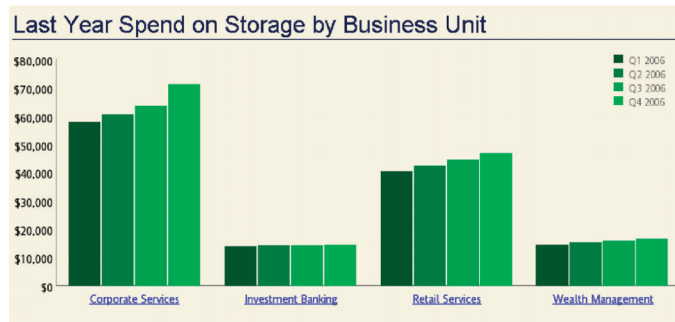


Figure 2. Enterprise Reporter provides business-level insight into the global storage infrastructure.

Business insight

Enterprise Reporter provides business insight by mapping storage assets to the boundaries of the organization. Correlating the storage infrastructure with the business allows users to systematically eliminate risk and decrease costly inefficiencies in allocation and utilization. With an understanding of criteria such as storage tier definitions and geographic and business boundaries, IT organizations can create customized chargeback or accountability reports (see Figure 3). Enterprise Reporter enables multiple views into the same information so that critical information can be seen by individuals with various responsibilities (storage operations, business unit managers, CIO, and others).

Quarterly Chargeback Report for Retail Services

Total charge for this quarter (Q2 2007): \$164,009

Last Quarter (Q1 2007) \$150,225
This time last year (Q1 2006) \$131,903

Division	Allocated Capacity (GB)	Total Charge (\$ USD)
Retail Banking	6,852	\$165,903
Home Loans	5,889	\$110,414
Credit Cards	3,472	\$65,092
Small Business	57	\$1,070
Total	18,270	\$342,559

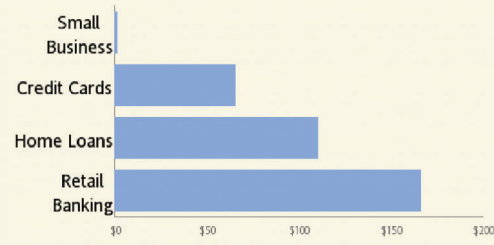


Figure 3. Enterprise Reporter allows the user to implement chargeback for storage services based on customizable metrics.

Answers on demand

Enterprise Reporter dramatically reduces the time required to get answers about the storage infrastructure through easy-to-use, customizable reporting and personalized dashboards. IT organizations can create reports by simply dragging and dropping fields into a table to generate reports. These reports can be scheduled to run on a periodic basis and can be easily viewed through the personalized dashboard (see Figure 4) or distributed via email or PDF.

Personalized dashboards help ensure that the appropriate information is available to the appropriate person. Individuals with global responsibility can have a global view, while administrators with local responsibilities can have a customized view of the local storage infrastructure, enabling them to make informed decisions and take the appropriate actions.

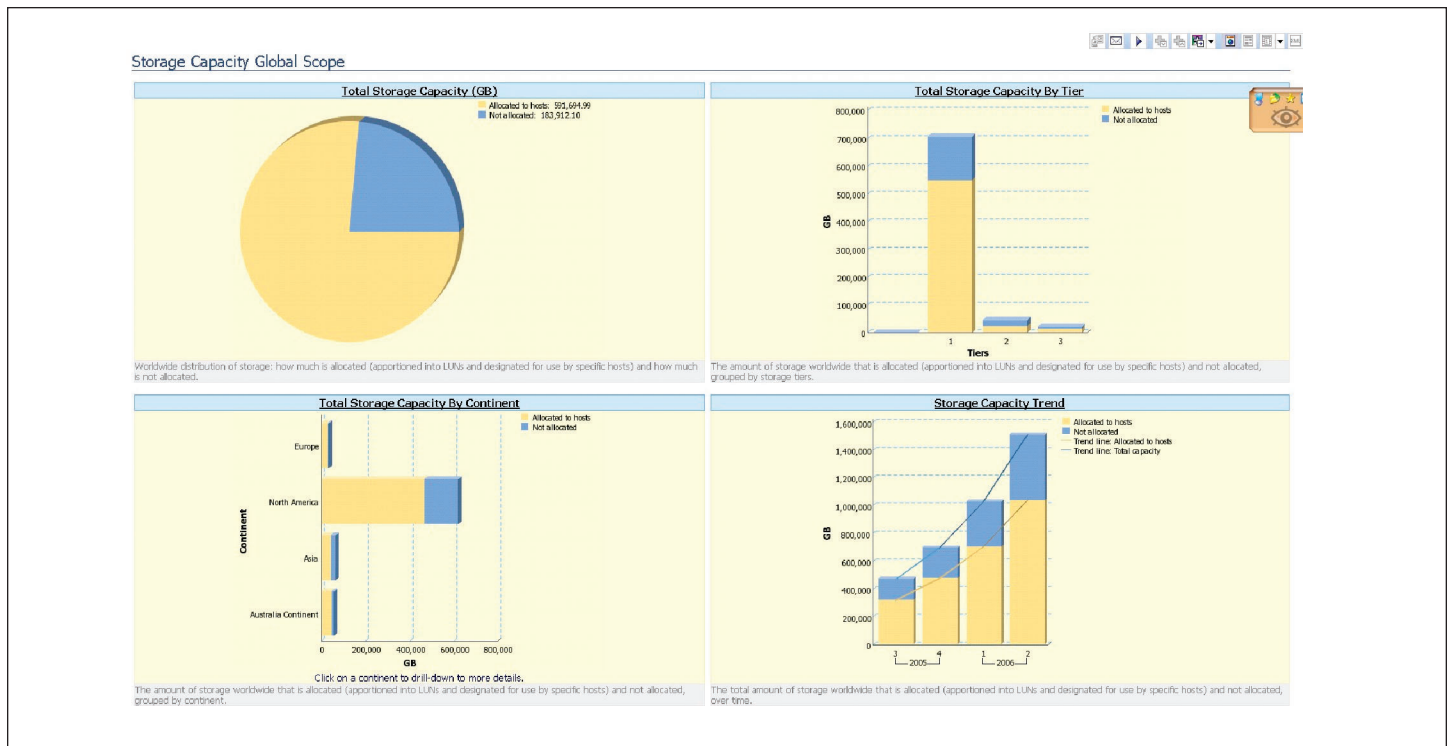


Figure 4. Enterprise Reporter enables customized reporting and personalized dashboards.

Enterprise Reporter answers core business questions about storage assets that managers need to know. The ability to produce multiple reports (such as capacity trends, inventory report) that can be customized (by enterprise, business unit, storage tier) provides the visibility IT managers need to make informed decisions and take prescriptive actions (see Figure 5).

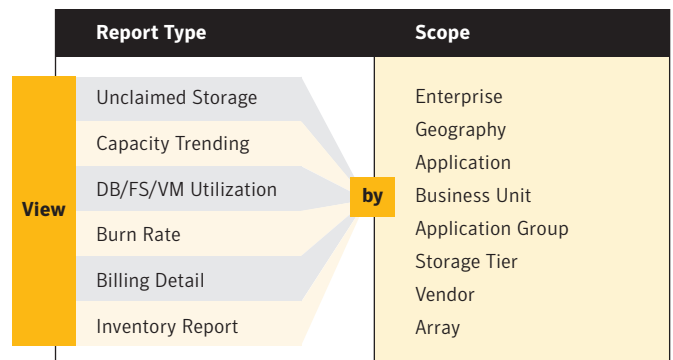


Figure 5. Enterprise Reporter collects and aggregates operational data from the storage environment and allows the user to create meaningful reports based on business context.

System requirements

Supported operating system

- Enterprise Reporter Management server: Sun™ Solaris™
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More information

Visit our Web site

<http://enterprise.symantec.com>

To speak with a Product Specialist in the U.S.

Call toll-free 1 (800) 745 6054

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