

CA Identity Manager



CA Identity Manager improves the operational efficiency and effectiveness of IT organizations by providing a scalable and configurable identity management foundation that can organize your identity information within the context of your unique business roles and processes. It helps streamline the on-boarding and off-boarding of users, enables the business to manage access requests, and automates proactive identity compliance processes.

Market challenge

According to a survey of IT and Information Security Directors,* two thirds stated that their identity and access management processes are too manual and insufficiently automated. Whether applications reside in the enterprise or the cloud, managing the identities and access of users to key resources is a critical function for IT organizations that are under increasing pressure to cut operating costs while demonstrating continuous compliance. CA Identity Manager helps organizations automate identity-related processes throughout the enterprise—from the mainframe to the cloud, across employees, contractors, partners, and customers. The result is a smarter, more efficiently managed infrastructure that helps IT save money, reduce risk, and deliver a more reliable service.

*Gibson Marketing Group, "Economic Downturn Drives Increased Spending in IT Security Worldwide," April, 2009.

Product overview

CA Identity Manager provides an integrated identity administration solution, serving as the foundation for user provisioning, self-service requests, identity governance, and other key processes, which enables your organization to:

- Automate the processes of on-boarding, modifying, and off-boarding users and their associated access.
- Enable end users to initiate provisioning actions, ongoing password management, delegated administration, and related processes.

- Leverage role and policy analysis, and certification processes from CA Role & Compliance Manager to enable more accurate and secure provisioning and deprovisioning decisions.
- Utilize powerful wizards and graphical tools that make it easy to adjust policies and applications when your business changes—without custom coding efforts.

Benefits

By establishing a strong identity management infrastructure, CA Identity Manager enables your organization to:

- Prevent non-compliant provisioning activities before they happen.
- Eliminate guesswork when providing access to users based on their roles.
- Enable user-based access requests and approvals without involving the help desk.
- Provide employees, contractors, and partners with access to the applications they need on the day they start, and remove immediately when terminated.
- Adjust the identity management infrastructure easily whenever business processes change.

Features

CA Identity Manager contains a wide range of features for managing identities and access rights, and meeting identity compliance requirements.

- **User provisioning & deprovisioning** Automates account provisioning, removal, and approval processes throughout the user's lifecycle: from on-boarding to fine-grained entitlement management to role changes and ultimately to off-boarding. Customizable workflows support the unique way each organization approves, alerts, and schedules these activities.
- **User self-service** Enables users to manage attributes of their own identities, easing the burden on IT or the help desk and empowering the business to make identity-related decisions. Users can reset passwords, request access to resources according to customer-defined approval workflows, and manage both profile and security information.
- **Centralized control of users, roles, and policies** Aggregates and synchronizes information across multiple identity silos to manage user attributes, identity tasks, and roles in accordance with central security controls. CA Identity Manager provides an out-of-the-box interface which can be customized to the look, feel, and function needed by each organization or user.

- **Customization without custom code** Out-of-the-box integration with leading target systems—combined with powerful features such as Policy Xpress, Connector Xpress, a graphical workflow editor, and more—lets you customize your identity management infrastructure to your unique business requirements without writing, managing, and supporting custom code.
- **Securing on-premises and cloud applications** Provides a single point of management for identities across enterprise applications, whether residing on-premise in mainframe or distributed systems or hosted in the cloud. CA Identity Manager provides out-of-the-box connectors for leading applications such as SAP, CA ACF2™, Active Directory, and Salesforce.com.

Delivery approach

CA Services delivers the CA Identity Management Rapid Implementation service through CA internal staff and a network of established partners chosen to help you achieve a successful deployment and to quickly get you the desired business results. Through our proven nine-stage methodology, best practices, and expertise, we can help you achieve faster time-to-value for your CA Identity Manager implementation.

Why CA

Identities are core to your business. CA Identity Manager provides a foundation for managing identities and automating identity processes, along with CA Role & Compliance Manager, CA Enterprise Log Manager, CA SiteMinder®, and other IT and Security Management solutions, helping customers optimize IT for better business results. The CA Technologies portfolio for mainframe and distributed computing enables organizations to manage and secure IT environments—empowering customers to deliver more flexible IT services.

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